



Claim Form

LD-400
3/08

For lost or damaged U.S. or international shipments

Sender / Shipper's Name / Contact

Company	
Address	
City	State / Province
Country	ZIP / Postal Code
Phone	Fax
E-Mail	

Recipient's / Consignee's Name / Contact

Company	
Address	
City	State / Province
Country	ZIP / Postal Code
Phone	Fax
E-Mail	

Tracking or Freight Bill Numbers

Multiple tracking numbers for the same sender, recipient, and ship date allowed

Shipment Information **Loss** **Complete** **Partial** **Damaged**

Please retain all packaging and products until your claim is resolved.

 C.O.D.

For FedEx Express & Ground Only

Ship date	No. of packages	Weight
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FedEx control number

(NOTE: Call 1.800.Go-FedEx 1.800.463.3339 to obtain a FedEx Express® control number or a FedEx Ground® damaged call tag confirmation number.)

No./Qty of Packages	Item #	Item Description	Claimed Amount

Contents of shipment

Describe damage to outer packaging

Describe inner packaging

Describe damage to contents

Declared value

(The value declared on the shipment when tendered to FedEx) \$

Declared value for customs (International shipments only) \$

Merchandise value

(Original purchase value and / or cost to repair) \$

FedEx Pack & Ship Fee \$

Freight charge \$

Total claim / C.O.D. amount \$

Customer remarks

Salvage

If your claim is filed for damage and mitigation through repair or allowance is not possible, please explain why and provide contact information for salvage pickup. Salvage should be held until investigation of the claim is complete.

Salvage Contact

Phone

Fax

Claimant Information

The foregoing statement of facts is hereby certified as correct.

Signature

Claimant's Name (please print)

Claimant's Address

City

Country

E-Mail

Date

Internal Reference No.

Phone

State / Province

ZIP / Postal Code

Fax

Mail or Fax

Please return the completed form and required Proof of Value documentation (invoice and / or receipt) to:

FedEx Cargo Claims Dept. P.O. Box 256 Pittsburgh, PA 15230 | Fax Number 1.877.229.4766 | Please email to: file.claim@fedex.com

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